

Message from Santa Barbara Tax Products Group, LLC

Date: 1/28/2010

REFUND TRANSFER (RT) CHECKS

Regardless of when we receive IRS notification of deposits on any given week (either Wednesday or Thursday), we will be releasing check print records on Thursdays starting at 4 pm PST since we do not receive the actual funds from the IRS until Friday of each week. This is for compliance purposes. Please be prepared to print your RT checks Thursday evening or Friday morning for the season.

IRS FUNDING DELAYS FOR RTs

For this first funding cycle, funding by the IRS seems to be pretty good, but as always there are accounts that were expected but not paid either fully or partially this week. Please inform these clients to be patient with the IRS. As we normally get funding weekly, have them check back next Friday as that will be the earliest we will see another deposit.

For assistance with these clients, we have posted a notice call "IRS Refund Delays" under the 'Downloadable Forms' link when you log in to our website. This can help you explain to your customer what may have happened.

CHECK PRINTING RECONCILIATION

After you finish printing your checks, try to make sure you connect again with your transmitter to send your check print records back to us as soon as you can do it. This helps reconcile our system to recognize what the check numbers are for check verification purposes. It is important to do this as quickly as possible after printing checks.

Thank you.

SBTPG, LLC